

**AAHAM MEETING ANNOUNCEMENT ENCLOSED**

**AAHAM Presents:  
PFS Program  
May 6, 2014  
8:30 AM - 12:30 PM**

1  
First Name Last Name  
Company Name  
Org Address 1  
Org Address 2  
Org City Org St Org Zip

**Akron General Health and Wellness Center West  
"Summit" Meeting Room  
330-665-8000  
4125 Medina Road  
Akron, OH 44333**

---

## AGENDA

---

**8:00 AM**

*Registration/Continental Breakfast*

**8:30 AM**

*Business Meeting*

Legislative Up Date from

Sandy Peffer, Western Reserve AAHAM Chapter  
President

**9:00 AM**

*Professional Ethics: A Preventive Maintenance Approach*

presented by:

Dr. Christopher Bauer

**10:15 AM**

*Break*

**10:30 AM**

*Professional Ethics: A Preventive Maintenance Approach*

*(Continued)*

presented by:

Dr. Christopher Bauer

(Continued on back)

**American Association of Healthcare  
Administrative Management**

**Chapter Chairwoman of the Board**

Nan Woldin

St. Vincent Charity Medical Center  
Director, Revenue Cycle Operations  
2351 E 22nd St (106-W)  
Cleveland, OH 44115  
Phone: (216) 363-7423

E-mail: Nanette.Woldin@stvincentcharity.com

**Chapter President**

Sandy Peffer, CRCS-I  
Human Arc Corporation  
Client Relations Specialist  
1457 East 40th Street  
Cleveland OH 44103  
Office: (216) 426-3535 ext 1179  
Cell: (216) 965-2471  
Fax: 1-866-221-2017  
E-mail: speffer@humanarc.com

**First Vice President & Membership**

Kelly A. Duffy, CPC  
Senior Financial Systems Analyst  
UHCMC Compliance Unit  
Management Services Center  
3605 Warrensville Center Rd.  
Shaker Hts. OH 44120  
Phone: (216) 286-6059  
Fax: (216) 201-4274

**Second Vice President & Education**

Janet Broz  
JP Recovery Services  
Vice President Sales & Marketing Region 2  
20220 Center Ridge Road, #200  
Rocky River, OH 44116  
Office: (888) 461-2700  
Cell: (419) 681-3503  
Fax: (440) 331-2228  
E-mail: jbroz@jprecovery.com  
Website: www.jprecovery.com

**Secretary**

Ann M. Buchheit  
Sr. Financial System Analyst  
Billing Compliance-Finance  
UH Management Services Center  
MSC #1143B Mailstop MSC-9156  
3605 Warrensville Center Road  
Shaker Heights, Ohio 44122  
Phone: (216) 286-6323  
Fax: (216) 201-4274  
E-mail: Ann.Buchheit@UHhospitals.org

**Treasurer & Website**

Mike Reppa  
President  
REPPA & ASSOCIATES, Inc.  
7029 Pearl Road, Suite 350  
Middleburg Heights, Ohio 44130  
Office: (800) 869-8533  
Fax: (440) 463-4550  
E-mail: mike@reppainc.com  
Website: www.reppaassociates.com

**Board Members**

John Prologo  
Executive VP/National Business Development  
THE HMC GROUP  
Office: (888) SELF-PAY ext.2730  
Cell: (216) 407-4651  
Email: jprologo@hmcgrp.com  
Website: www.hmcgrp.org

Jan Cameron, CRCE-I  
Manager, Managed Care Operations  
Southwest General Health Center  
18697 Bagley Road  
Middleburg Heights, Ohio 44130  
Office: (440) 816-8098  
Fax: (440) 816-5113  
Email: jcameron@swgeneral.com

**Corporate Sponsors**

Debbie Becker  
FirstCredit/PayMed Solutions/RevCare  
Manager, Client Services  
3250 West Market Street, Suite #304  
Akron, OH 44333  
Office: (330) 864-4422 ext 224  
Fax: (330) 864-3344  
Email: dbecker@improvefinancialhealth.com

# AGENDA (continued)

**11:30 AM**

*Medicaid Dual Eligible Plans and Presumptive Eligibility Updates*

presented by:

John Rogers, Manager, Self-Pay Services

RevCare, Inc.

**12:30 PM**

*Lunch/Networking/Adjournment*



American Association of Healthcare  
Administrative Management

## Thank you to our 2014 CORPORATE SPONSORS:

RevSpring, Inc.

CBCS

Team Recovery

FirstCredit, Inc. - RevCare

- PayMed Solutions

Human Arc

CMC (Credit Management Company)

The ROI Companies

Fidelity National Collections

JP Recovery Services

UCB, Inc.

Quadax, Inc.

Medalist Management

Masters Associates

The HMC Group

Passport Health Communications, Inc.

Wise Management Services, Inc.

Helvey and Associates, Inc.

REPPA & ASSOCIATES, Inc.

Joseph R. Harrison Co. LPA

Sakal / CAI

CPS Statements

Revenue Group

**If you are interested in becoming  
a 2014 Corporate Sponsor,  
please contact:**

### Corporate Sponsors

Debbie Becker

FirstCredit, Inc. - RevCare

- PayMed Solutions

Manager, Client Services

3250 West Market Street, Suite #304

Akron, OH 44333

Phone: (330) 864-4422 ext. 224

Fax: (330) 864-3344

E-mail:

dbecker@improvefinancialhealth.com



American Association of Healthcare  
Administrative Management



**Do you want to save money?**

**Now Available... Ebill Delivery!!!**

Your customers can sign up for Ebill Delivery  
and suppress their paper statements.

**You save postage and they save time.**

For more information contact Casey Williams at RevSpring, 740.763.7008 or [cwilliams@revspringinc.com](mailto:cwilliams@revspringinc.com)

---

# PRESENTER BIOGRAPHIES

---

## Dr. Chris Bauer

### Professional Ethics: A Preventive Maintenance Approach

This won't be a review of the ethics code, case studies, or case law! Instead, it will be a unique program designed to help assure that you and your entire organization are able to more easily "walk the talk" of great ethics. This often-humorous program will show us ethics risks we never even knew we had and what can be done right now to make sure those risks don't turn into costly ethical and legal problems on the job. You will also learn how even a slightly changed focus on ethics can significantly build your organization's bottom line.

Ethics and fun aren't words you normally hear in the same sentence. However, Dr. Christopher Bauer has been making professional ethics both straightforward and fun for international audiences for more than 25 years. He will present ethics differently than you have probably ever experienced them before. The tone will be conversational and the ideas immediately applicable. You will leave with easy, practical ideas and tools to reduce your risk for ethics difficulties while simultaneously reducing the risk of your colleagues, coworkers and entire organizations.

Dr. Bauer publishes a "Weekly Ethics Thought" which is available at no charge through his website ([www.BauerEthicsSeminars.com](http://www.BauerEthicsSeminars.com)) and the latest of his book, "Better Ethics NOW: How to Avoid the Ethics Disaster You Never Saw Coming" has been a business ethics "Top Seller" on Amazon.com.

## John Rogers Manager, Self-Pay Services RevCare, Inc.

### Hot Topic: Medicaid Dual Eligible Plans and Presumptive Eligibility Updates

John Rogers is manager of Eligibility Services at RevCare. He has 10 years experience in Medicaid and Social Security Disability programming in healthcare and consumer advocacy settings. Before joining RevCare, he was director of Pennsylvania and New Jersey Operations for DECO, a Maryland-based eligibility vendor, and program manager at the Mental Health Association of Southeastern Pennsylvania in Philadelphia, a leading mental health services provider. Prior to that, he was a public policy researcher and software requirements writer at the Benefit Bank, a non-profit developer of public benefits software for state governments and community organizations. During this time, he served on Pennsylvania Governor Ed Rendell's Re-Entry Task Force as a Medicaid eligibility specialist.

John graduated from Pennsylvania State University with honors in Political Science and holds a certificate in Project Management from Villanova University. He lives in Cleveland with his wife and two sons.



# REGISTRATION FORM

## AAHAM Presents: PFS Program

May 6, 2014

8:30 AM - 12:30 PM

Akron General Health and Wellness Center West  
"Summit" Meeting Room  
330-665-8000  
4125 Medina Road  
Akron, OH 44333

*This meeting is "Bring a Friend" so if you bring someone it is included in the \$30.00 registration fee.*

**AAHAM Member Rate:**

\$30

*This meeting is "Bring a Friend" so if you bring someone it is included in the \$45.00 registration fee.*

**Non-AAHAM Member Rate:**

\$45

**AAHAM National Dues:**

\$175 and no charge for local chapter dues.

Go to <http://www.aaham.org/Membership.aspx> to join!

Name(s)/Title(s): \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Hospital/Company: \_\_\_\_\_

Total Enclosed: \$ \_\_\_\_\_

**Cancellations must be made three days prior to the meeting to receive a refund or not be billed for an unpaid registration.**

*Please indicate changes to your contact information below:*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Checks (made payable to AAHAM) and Registration Form should be sent to:

Kelly A. Duffy, CPC  
First Vice President & Membership Chair (AAHAM)  
1440 Timberland Lane  
Twinsburg, OH 44087  
Office Phone: 216-286-6059  
Home Phone: 330-405-4776  
Cell Phone: 216-310-6149  
Fax: 216-201-4274  
E-mail: [registration@wraaham.org](mailto:registration@wraaham.org)

**\*\*NEW\*\* REGISTER ONLINE**  
<http://wraaham.org/site2/activities/>



Western Reserve...  
lighting the way.